



HARBOUR VIEWS

COLLINS BAY MARINA NEWSLETTER

50TH YEAR - 2021



ANNIVERSARIES

We are excited to announce the marina's 50th anniversary 1971-2021 as well as our 10th anniversary 2011-2021 as the marina owners! It is an honour to recognize the continued success after 50 years!

We hope to be able to celebrate this milestone with all of you soon, stay tuned for more details

COLLINS BAY MARINA 1971

In 1965 Bill and Maria Steenbakker purchased 18 acres of waterfront property that was a farmhouse, used as a cottage and is now the current office and home.

In 1971 13 acres were sold off to develop the marina, with 13 slips the first year in the 14 - 18' size with the largest boat being 22', all on docks with Styrofoam floats. Within 5 years there were 150 slips.

In 1980 Collins Bay Yacht Club was formed, which is a vibrant social group of CBM boaters.

In 1986 Hub Steenbakker took over the day to day operations of the marina designing and building new docks, dredging and modernizing the marina.

In 2011, the Buzzi family purchased the marina from Maria and Hub Steenbakker and continue to operate it today with 304 slips, beautifully manicured grounds, immaculate washrooms and custom designed and in house built and maintained docks.

The marina is thriving with a robust community of power and sailboats who gravitate to the amazing destinations in our vicinity which truly is a boater's paradise.

Since the beginning, Collins Bay Marina has always strived and is determined to provide exceptional service and outstanding facilities to enhance our boaters experience on the water; as well as preserving the beauty of our natural surroundings.

We are proud to celebrate the last 50 years and look forward to many more years of memorable moments with dedicated, professional service for our community at Collins Bay.



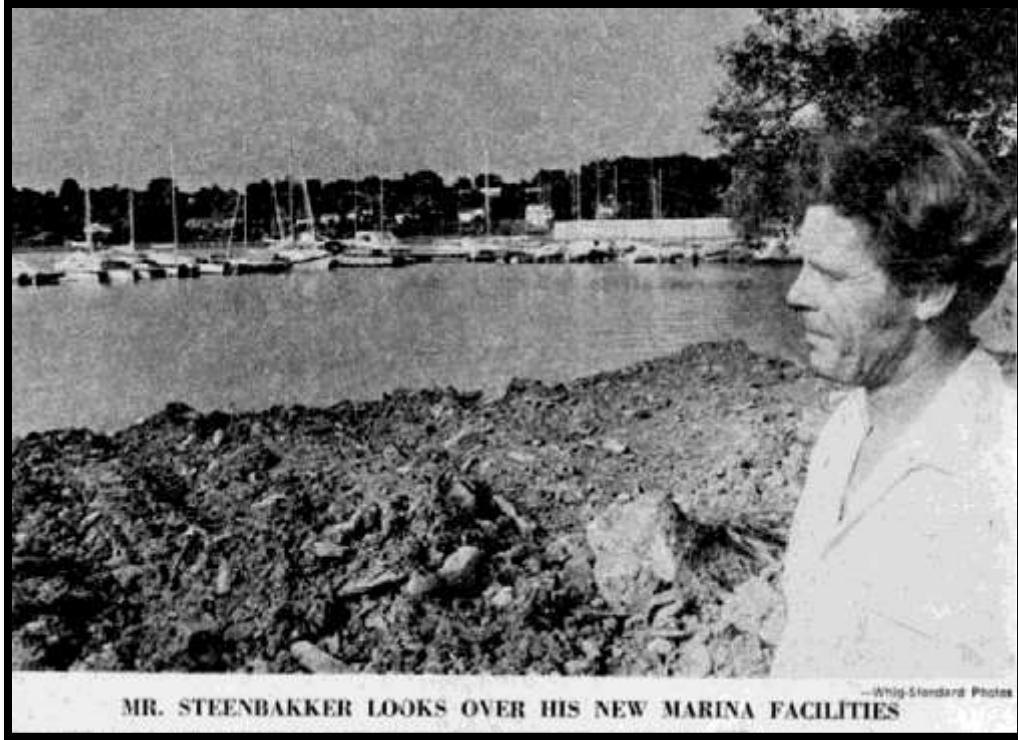


PHOTO CONTEST

To celebrate Collins Bay Marina's 50th anniversary, we are asking for you to submit your memorable photos-past or current of your time at the marina or on the water in Collins Bay!

Submit to info@CollinsBayMarina.com

CMM - CERTIFIED MARINA MANAGER

We are pleased to announce that Lori has achieved the CMM-Certified Marina Management designation from the highly respected *Association of Marina Industries*. Lori is the 2nd female in Ontario and the 11th worldwide to hold this esteemed designation!

INSURANCE AND OUTSIDE CONTRACTORS

It is a mandatory requirement by the marina to have current insurance by all boat owners. Please make sure to send this information with your summer confirmation renewal as we require this before launch and for the 2021 upcoming season. All outside contractors must also have insurance and WSIB to be able to work onsite at the marina. If you are looking for a contractor, we may be able to assist with a recommendation. If you have a contractor that you would like to use, please make sure they contact the office before working on your boat.

Please note that unattended use of power in the winter is prohibited. It is a serious fire hazard and will void your boat insurance policy.

TORONTO INTERNATIONAL BOAT SHOW

Although we are not able to provide tickets this year as the show is cancelled due to Covid, you can still attend the boat show virtually January 18 -24, 2021! We look forward to providing tickets to attend the show in 2022!

ENVIRONMENTAL POLICIES

The marina is passionate about a clean environment for all. It is essential to the enjoyment of boating. Please help us protect the environment.

We provide recycling totes for cans, plastic, glass and cardboard. Please use these totes and place your folded, compacted and clean recyclables here instead of in the garbage. We also have a cigarette butt disposal container at the washroom building as cigarette butts do not break down. We ask that you not throw butts on the ground or into the water.

Please cover the ground under your boat while doing any work to the hull or exterior. Thank you for protecting the ground, water and landscaping from any contamination.

Did you know we also recycle used oil, antifreeze, marine and household batteries? We just ask that you hand it to any one of our great staff to prevent any spills and we will dispose of it safely in our containment area.

We appreciate your help to protect our waterways and environment and for committing to our Clean Marine Pledge.

COLLINS BAY YACHT CLUB

Collins Bay Yacht Club is a vibrant social community of active sail and power boaters within Collins Bay Marina. The club has a strong foundation of camaraderie and organizes many activities both on and off the water year round. They also operate a first class sail training for youth and adults. The club has much to offer for a nominal membership fee.

For more information check out their website: <http://collinsbaymarina.com/cbyc/> We are looking forward to seeing you at these activities, however they may be able to safely happen this season!

SURVEY

We have recently emailed a survey to everyone to help us discover your interests and wants for both the marina and the yacht club. Please take a few minutes to answer these questions and if you didn't receive it in your inbox please email the office.

We look forward to gathering this information to help us provide the best facility! Thank you for your time completing this!



COVID 2021 PROCEDURES

Unfortunately, we are still faced with the Coronavirus and global pandemic and as most people's intentions are to launch this year, we are outlining the procedures for the upcoming season which will enable us to all stay safe. We will continue to work hard to keep everyone safe as well as be free to enjoy time on the water!

We will adjust accordingly as changes occur and provincial guidelines are updated.

1. Face masks are required *everywhere* at the marina: on the docks, in the yard preparing your boat for launch, at the fuel dock, at the office, and at the washrooms. Social distancing will be difficult due to the number of boats going into the water. Please be respectful of your fellow boaters and marina staff and adhere to provincial guidelines.
2. Social distancing is extremely important and although masks are necessary, please remember to stay 2m or 6' apart whenever possible.
3. We will be launching and mast stepping just like last year, on the same day, with a 5 day quarantine period. Once you have prepared your boat for launch, please *stay off* the boat or we will have to reschedule your date which might take a date away from someone else. If you are in the first two rows closest to the water, please be prepared to launch **before May 15th** as we will need to open up room for parking. If you have any questions, please call the marina office.
4. Sanitizing stations are available and we ask you to sanitize *before* using the washroom, fueling up/pumping out, visiting the office as well as following the requirement to wear a mask.

While Covid remains a part of everyone's lives, we want to call to mind that the 2021 boating season is once again focused on being *on the water safely*. We are looking forward to the time when our community can come together and enjoy all that boating offers with each other. We will remember your support and patience long after the pandemic is over. We sincerely thank you for your support and understanding through these difficult times.

We genuinely wish you great memories on the water this summer!

Gerry, Lori, family and crew

Collins Bay Marina - 2020 Covid Summary and Reflection

1. When the global pandemic began and the Ontario government locked down the entire marina industry delaying launch for 6 weeks and imposing \$500,000 fines for marina owners if anyone-staff included came onto the property; the seriousness of the global Coronavirus pandemic and legislation was not lost on us.
2. We worked tirelessly with Boating Ontario, local and provincial MP's, Ontario Sailing, other Ontario marinas, Kingston Police, the local health unit as well as attending webinars by the Association of Marina Industries to try to figure out how to be able to open for business safely. Boating Ontario was actively lobbying Premier Doug Ford to allow us to open and we weren't even sure it was a good idea to open.
3. After the above lobbying, customers were then allowed onsite only to prepare their boats for us to launch. Our staff/crew were extremely concerned for their safety and were scared of the customers as our customers come from all over, not just Kingston. We learned that the virus lived on surfaces for a certain length of time and if we waited (the boat was quarantined), the risk to our crew went down. This was very important as we needed to check for leaks when we launch the boats. (We did catch 2 boats that would've leaked and 1 boat that the fuel went into the bilge and would've caused an environmental issue when it was pumped overboard). Similar issues happen every spring but the customer is usually a part of launch.
4. We received notification from the Ministry of Labour stating that although the pandemic was new our responsibility as marina owners was to keep our staff safe was not new. They Ministry of Labour did not outline how to do this, they just stated we **had** to do it! We were told to expect inspections to make sure we were compliant. We had masks made for our staff, we disinfected on a large scale with a pump up sprayer for things the crew had to touch ie masts. (There was a shortage of germicidal and disinfectants, and PPE which added to our stress) We put hand sanitizing stations on the crane, mast crane, on the fuel dock mostly for the staff safety, but also at the washrooms, fuel dock and office. The biggest thing we did was to change our procedures and take over launching and mast stepping, destemming and hauling without the customer's involvement after the boat was quarantined in an attempt to maintain social distancing and safety from the virus. 2 students quit as they suffered anxiety dealing face to face with the customers.
5. The washrooms were another problem area. They are a small enclosed space shared by all. In an attempt to make this area safer, we waived the pumpout fee to encourage

people to use the heads on their boat. We made the washrooms single use and closed the showers for two reasons:

1. The length of time the washroom would be occupied by a single person
2. To prevent the spread of Covid (aerosols)

Do we add portable washrooms next year??

6. All levels of government were stressing our responsibility to maintain social distancing. The threat was that if one Ontario marina had an issue/outbreak, all marinas would be shut down. The industries response was that boats at anchor and off the dock were social distancing and the intent was not to gather at the marinas. We gave customers the option to launch or not, stating that we understood if they were not comfortable to launch and wouldn't be penalized. No fees were charged to move the boats and not launch. This was a huge undertaking for the marina and crew as we moved @70 boats into dry storage locations at our own expense and time with the understanding that those customers wouldn't be at the marina this summer. While we gave the customers the option to stay on the hard and at home safely, we didn't have that option. We had to keep going and run the marina.
7. No yacht clubs or marinas accepted visiting/transient boats and events were cancelled everywhere.

We love what we do at the marina, our job and the community at Collins Bay. We love providing the best service and facilities for our boaters. We couldn't have anticipated the challenges this virus has caused as well as the great deal of work and stress. We would gladly take the floods over this! We too missed the social interactions we have come to love but understand and accept why they can't right now. The joy and entertainment that the yacht club provides was muted because we couldn't gather together and we are looking forward to when our community can come back together!

Although not everyone followed the procedures that were in place, we are very proud that no one became sick with Covid and that those who choose to launch were able to enjoy their time on the water and away from the chaos of Covid

We are very grateful that our company has survived and we will be able to continue into the future.

We welcome any suggestions and solutions to keep us all safe moving forward and if there are any questions, please feel free to come to us anytime.